

ACWA Services Ltd are committed to providing solutions that meet client's requirements, right first time and every time and are dedicated to the principles of continuous quality improvement to the ultimate benefit of the organisation, our clients and stakeholders.

As an integral part of our continued commitment to quality, we undertake a continued formal review of our Quality Management System to ISO 9001:2015, thereby demonstrating that our Quality Systems and Procedures are effective.

ACWA will achieve this through:

- Addressing the risks and opportunities that affect the strategic targets of the organisation.
- Establishing, implementing, monitoring and updating as appropriate the quality objectives of the organisation.
- Being responsible and respected employers to employees, suppliers and local communities in which the organisation operates.
- Engaging, directing and supporting persons to contribute to the effectiveness of the quality management system.
- Supporting other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.
- Establishing good relations with suppliers and interested parties to improve our services.
- Satisfying customer and stakeholders needs and expectations.

It is important for each and every employee of the organisation to appreciate that the quality management system involves everyone and that they all therefore have a vital role to play in ensuring that they perform to the highest standards at all times, every time and always look forward for ways to improve our operation.

Simon Langley
Managing Director

David Middleton
Executive Operations Director

Katie Stockell
Quality Manager